## SaleYee 2024 Spring Festival Holiday Notice

Dear Distributors,

Greetings! As the chimes of New Year's Eve in 2024 draw near, we are preparing to bid farewell to 2023 and welcome the hopeful year of 2024.

In accordance with Chinese New Year holiday regulations and considering the specific circumstances of the SaleYee Distribution Platform, we hereby notify you of the 2024 Spring Festival holiday arrangements:

- 1. SaleYee staffs will be on holiday from February 9, 2024 (Friday) to February 17, 2024 (Saturday), for a duration of 9 days. Official resumption of work will be on February 18, 2024 (Sunday).
- 2. During the Spring Festival holiday, SaleYee Dropshipping Platform will fulfill distributor orders as usual, and suppliers will continue to dispatch shipments, although there may be some delays in delivery times. The quotation process for orders in remote areas will proceed as normal.
- 3. For in-sales or after-sales issues with orders, distributors can appeal on the platform. SaleYee Distribution Platform will arrange customer service personnel to handle in-sales or after-sales appeals. (Handling time: from February 10, 2024, to February 17, 2024, daily from 10:00 to 16:00.)
- 4. For more urgent matters, please promptly contact your account manager. Thank you.

Sincere gratitude for your understanding and tolerance towards our work!

SaleYee Dropshipping Platform is committed to providing you with even higher quality service. We appreciate your continuous trust and support for SaleYee Dropshipping Platform.

SaleYee Dropshipping Platform February 1, 2024